

LSHCC APPOINTMENT MANAGEMENT IN RELATION TO COVID-19

IF YOU HAVE ADDITIONAL CONCERNS:

Call the EOC at (320) 522-0216

FRIENDLY REMINDER:

*LSHCC **does not** have hospital ICU capabilities*

- **For Medical Emergencies** - heart attack, stroke, respiratory failure, mental health crisis - *Please go to the Emergency Department for **all** medical emergencies or call 911*
- **For upper respiratory illness** - fever, coughing, sore throat, sinus infection
 - Try therapeutic measures at home to manage symptoms if possible
 - If not possible, call Carris Health's 24/7 RN line at 320-200-3200 or 911 for advanced symptoms - very high fever (>102F), difficulty breathing, shortness of breath or pressure in chest
- LSHCC recommends rescheduling any elective appointments (annual exams, PAPs, pre-operations, etc.)

LSHCC recommends scheduling Telehealth Appointments for:

- Elderly patients
- Medication checks
- Follow ups
- Patients with comorbidities – heart disease, lung disease, diabetes
- Patients who otherwise would need assistance with transportation to LSHCC

LSHCC recommends the following patients be seen in clinic:

- Children - well child visits **WITH** immunizations
- OB patients – Prenatal / Perinatal appointments
- Patients in need of labs (specific for disease management / necessary for medications)
 - To limit exposure, labs will be scheduled earlier in the day & be taken back through a separate doorway
- Otherwise healthy patient with acute illness – ear infections, UTIs, etc.