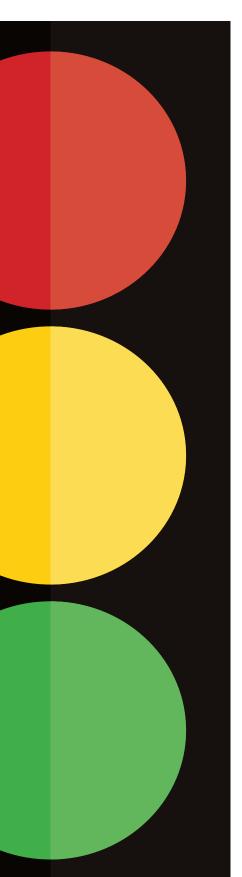
# LSHCC APPOINTMENT MANAGEMENT IN RELATION TO COVID-19

#### IF YOU HAVE ADDITIONAL CONCERNS:

Call the EOC at (320) 522-0216

#### FRIENDLY REMINDER:

LSHCC does not have hospital ICU capabilities



- For Medical Emergencies heart attack, stroke, respiratory failure, mental health crisis - Please go to the Emergency Department for all medical emergencies or call 911
- For upper respiratory illness fever, coughing, sore throat, sinus infection
  - Try therapeutic measures at home to manage symptoms if possible
  - If not possible, call Carris Health's 24/7 RN line at 320-200-3200 or 911 for advanced symptoms - very high fever (>102F), difficulty breathing, shortness of breath or pressure in chest
- LSHCC recommends rescheduling any elective appointments (annual exams, PAPs, pre-operations, etc.)

### LSHCC recommends scheduling Telehealth Appointments for:

- Elderly patients
- Medication checks
- Follow ups
- Patients with comorbidities heart disease, lung disease, diabetes
- Patients who otherwise would need assistance with transportation to LSHCC

## LSHCC recommends the following patients be seen in clinic:

- Children well child visits WITH immunizations
- OB patients Prenatal / Perinatal appointments
- Patients in need of labs (specific for disease management / necessary for medications)
  - To limit exposure, labs will be scheduled earlier in the day & be taken back through a separate doorway
- Otherwise healthy patient with acute illness ear infections,
  UTIs, etc.